



Title	Environmental Aspects & Impacts Register	1
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2 Version Control

VERSION HISTORY				
REVISION	DATE	DESCRIPTION	BY	APPROVED
1	20 May 2008	Implementation of Procedure	LP	JB

3 Information

This Environmental Aspects and Impacts Register is available to view on the company's intranet; the site Health Safety & Environmental Advisor will ensure that all users are informed of any amendments to this register, via the email system or the company's Health Safety & Environmental Noticeboards.

Uncontrolled copies of this manual may be distributed by employees from MagHansen, PollardHansen and AccentHansen to their customers. These copies will not be updated in line with those shown above and will be identified as **uncontrolled copies**.

The status of any copies that will be reviewed and updated will be highlighted within the **Version History** above.

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4 **Clauses covered by this procedure**

- ISO 14001:2004 4.3.1

5 **Purpose**

The purpose of this procedure is to ensure that all environmental aspects of the company's operations and activities are identified and that the significance of their environmental impacts are assessed to permit improvement objectives and the implementation of necessary control measures. These procedures address routine and non-routine activities, including contractors and visitors having access to the workplace.

6 **Scope**

This procedure covers all environmental aspects and impacts undertaken at the following business units which creates, controls or has reasonable influence over.

- MagHansen
- AccentHansen
- PollardHansen

These will also include those:

- relating to current, past and proposed future activities
- occurring under normal, abnormal or reasonably foreseeable emergency conditions

7 **Aspects & Impacts Identification**

CRITERA = FREQUENCY

SCORE	DESCRIPTION
1	Negligible usage, Infrequent operation
2	Low usage / Normal Operation
3	Moderate usage / Frequent Operation
4	Very high usage / Emergency Conditions

CRITERA = LEGISLATION

SCORE	DESCRIPTION
1	No relevant legislation
2	Complies with legislation
3	Potential Breach / Lack of awareness
4	Breaching legislation

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CRITERIA = ENVIRONMENTAL EFFECT

SCORE	DESCRIPTION
1	Insignificant environmental effect
2	Minor environmental effort
3	Moderate / Potential major environmental effect
4	Major environmental effect

CRITERIA = CONCERN

SCORE	DESCRIPTION
1	Insignificant / No concern
2	Limited / Minor Concern
3	Moderate / Potential major concern
4	Major Company concern

CRITERIA = CONTROLS

SCORE	DESCRIPTION
1	Full control / No need for control
2	Moderate control
3	Limited / Minor control
4	No Controls

CRITERIA = FACTOR

TOTAL SCORE	LEVEL OF SIGNIFICANCE
1 - 9	Low level of concern
10 - 15	Medium level of concern
16 - 20	High level of Concern

The intention is to reduce impacts to "as low as reasonably practicable" (ALARP)

Having assigned a priority score for each environmental aspect and impact the following table suggests timeframes for reducing the impact. This may need to be discussed at the management review meeting and within the objectives, targets and management programme.

	Risk	Action	Timeframe
	High	Short Term	Within 3 months
	Medium	Medium Term	Within 6 months
	Low	Long Term	1 year +

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8 Aspects & Impacts List of Contents

No	Environmental Aspect	Environmental Impact Level
1	Waste Packaging	Medium
2	General Waste to Landfill	Medium
3	Discharge to Sewer	Medium
4	Electrical, IT (WEEE) Disposal	Low
5	Natural Gas	High
6	Electricity Usage	High
7	Water Usage	Medium
8	Housekeeping - Litter	Low
9	Company Cars	Medium
10	Fire	Medium
11	Hazardous Waste Spillage	High
12	Control of Supplies and Contractors	Medium
13	Air Conditioning	Low
14	Compressed Air	Medium
15	Oil	Medium
16	Noise Exposure to Neighbours	Medium
17	Forklift Trucks	Medium
18	Air Emissions (Stacks from Paint Shop) – <i>to be reviewed</i>	High
19		
20		
12		
22		

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9 Aspects & Impacts Register

9.1 No.1

1. Aspect Description:	Waste Packaging.
2. Associated Legislation:	The Producer Responsibility Obligations (Packing Waste) Regulations 1997 (amended).
3. Impact:	Packing waste is a major contributor to Landfill. Types of Packing used are: Cardboard boxes, bubble wrap, shrink wrap, brown paper, hard-board, plastic bags.

4. Impact Rating:

Normal

Frequency	Legislation	Effect	Concern	Control	Total
2	2	3	2	2	11

Abnormal (Excessive amounts of packaging used)

Frequency	Legislation	Effect	Concern	Control	Total
1	2	2	2	1	8

Emergency (Packing being placed in wrong containers)

Frequency	Legislation	Effect	Concern	Control	Total
1	2	2	2	1	8

5. Operating Instructions: None

6. Comments: Waste generated at the business units is segregated. However this will be improved with the implementation of specific procedures and guidelines (see Objectives, Targets and Management Programme). Waste generated from purchased deliveries is recycled when sending goods to site.

Waste on Installation/Construction Sites – Glass is delivered to site on metal stillages; these are some times wrapped with plastic wrap. All glass is secured to the stillages by plastic strapping. At the moment both the plastic wrap and strapping are disposed of within the main contractor waste streams. However with the implementation of the Site Waste Management Plans 2008, the company will be required to account for this waste, (see Objectives, Targets and Management Programme). All stillages are recycled back to the glass suppliers for reuse.

Risk: **Significance = Medium**

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9.2 No.2

1. Aspect Description:	General Waste to Landfill
2. Associated Legislation:	Environmental Protection Act 1990 (Duty of Care)
3. Impact:	Waste to landfill is a major contributor to land pollution. Any decrease in the amount sent will have a direct beneficial impact on the environment. The Duty of Care Regulations now requires that waste is categorised on the transfer note with a standard European code.

4. Impact Rating:

Normal

Frequency	Legislation	Effect	Concern	Control	Total
2	2	4	3	2	13

Abnormal (ADHOC Increases)

Frequency	Legislation	Effect	Concern	Control	Total
1	2	4	3	1	11

Emergency (Bins & Skip on Fire)

Frequency	Legislation	Effect	Concern	Control	Total
1	2	2	4	2	11

5. Operating Instructions: Waste objectives defined in the objectives, Targets and Management Programme (EMS 03.1).

6. Comments: Management of waste segregation with a view to recycle will reduce the amount sent to landfill significantly.

The site currently operates with limited segregation. Systems for recycle paper, cardboard, wood, aluminium cans, toner bottles, shrink wrapping/ plastic strapping and metal are underway. This will limit the amount of general waste sent to landfill.

Waste Contractors are: TBC

Risk: Significance = Medium

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9.3 No.3

1. Aspect Description:	Discharge to Sewer
2. Associated Legislation:	Environmental Protection Act 1990 (Duty of Care) Water Resources Act 2003 Water Industry Regs 1991
3. Impact:	Regular maintenance of the drainage is required to avoid any drainage problems.

4. Impact Rating:

Normal Usage

Frequency	Legislation	Effect	Concern	Control	Total
3	2	1	2	2	10

Abnormal (*Large discharge to sewer*)

Frequency	Legislation	Effect	Concern	Control	Total
1	2	2	2	2	9

Emergency (*Spillage to foul Drain*)

Frequency	Legislation	Effect	Concern	Control	Total
1	4	4	4	2	15

5. Operating Instructions: Regular Maintenance of Drainage System.

6. Comments: If a major spillage occurred on site involving a discharge to the foul water drainage system this could cause an environmental incident.

To prevent any discharge to the sewer, the company will allocate Spillage kits around each of the sites within the business units. Attached to the spillage procedure will be an Incident form and an Environmental contact list.

Spill Kits - Training will be given to employees in the use of spillage kits and this will also form part of any tool box talks that may be required on an annual basis.

Impact: Significance = Medium

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9.4 No.4

1. Aspect Description:	Maintenance, Electrical, and Electronic Equipment waste containing hazardous components (e.g. TV's, monitors, and associated equipment).
2. Associated Legislation:	Waste Electrical and Electronic Equipment (WEEE) Directive 2002
3. Impact:	Disposing of electrical and electronic equipment to landfill is a direct land pollutant. It is illegal to dispose of any electrical equipment in a general waste container. All waste of this nature must be segregated and disposed of in accordance with the above legislation and IT Equipment in accordance with the Groups Procedures.

4. Impact Rating:

Normal

Frequency	Legislation	Effect	Concern	Control	Total
2	2	2	1	1	8

Abnormal (Excess amounts of IT/Maintenance/Electrical Waste)

Frequency	Legislation	Effect	Concern	Control	Total
2	2	2	2	1	9

Emergency (IT Waste ends up in the General Waste skip)

Frequency	Legislation	Effect	Concern	Control	Total
1	2	3	2	1	9

5. Operating Instructions: Group Procedure for disposal of IT equipment

6. Comments: When equipment becomes redundant for its original use, the following options, listed in order of priority, should be considered:

- Redeployment within the Hansen Business Units
- Sale to outside bodies
- Donation to a charitable or community organisation
- Disposal in a secure and environmentally-friendly manner

Risk: **Significance = Low**

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9.5 No.5

1. Aspect Description:	Natural Gas used for heating
2. Associated Legislation:	Climate change Levy
3. Impact:	Gas is a natural resource and is therefore limited in the long term; burning gas generates CO ² which causes Global Warming.

4. Impact Rating

Normal

Frequency	Legislation	Effect	Concern	Control	Total
4	2	4	4	2	16

Abnormal (Gas Appliance not turned off when not in use)

Frequency	Legislation	Effect	Concern	Control	Total
2	2	3	3	2	12

Emergency (Major Gas Leak)

Frequency	Legislation	Effect	Concern	Control	Total
1	2	3	4	2	12

5. Operating Instructions: See emergency procedure for potential gas leaks, this will be site specific. Emergency contact list has been made available to all staff.

6. Comments: *Opportunities to reduce the amount of gas used across all the business units will be explored in 2008 - 2009.*

ENVIRONMENTAL TARGETS - Carbon footprint reduction:

- We will measure our carbon footprint by the end of 2009
- We will reduce our overall carbon footprint by the end of 2012
- We will reduce our energy (heating) used across the three business units

Risk: **Significance = High**

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9.6 No.6

1. Aspect Description:	Electricity used to light the factories and offices at Leeds, Enfield and Oldham. Also office equipment, and to circulate the heating.
2. Associated Legislation:	Climate change Levy
3. Impact:	Electricity generation consumes natural resources (coal, oil, gas) and creates atmospheric emissions CO ² , SO ² , etc. CO ² leads to Global Warming and SO ² leads to Acid Rain.

4. Impact Rating

Normal

Frequency	Legislation	Effect	Concern	Control	Total
4	2	2	4	4	16

Abnormal (electricity used when not required)

Frequency	Legislation	Effect	Concern	Control	Total
1	2	2	2	2	8

Emergency (power failure)

Frequency	Legislation	Effect	Concern	Control	Total
1	2	2	2	2	10

5. Operating Instructions: Contingency Planning for blackouts required.

6. Comments: Opportunities and Objectives to reduce the amount of Electricity and Gas used across the business units. (see Objectives, Targets and Management Programme) issued Jan 2008.

The company has asked the Carbon Trust to survey the site based in Enfield with a view to reduce the energy consumption which has a significant impact within the business. Further work for this will be conducted on the site in Oldham and Leeds.

ENVIRONMENTAL TARGETS - Carbon footprint reduction:

- We will measure our carbon footprint by the end of 2009.
- We will reduce our overall carbon footprint by the end of 2012.

Risk: Significance = High

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9.7 No.7

1. Aspect Description:	Water usage for domestic purposes
2. Associated Legislation:	Water Act 1991
3. Impact:	Water is a natural resource. Due to ever increasing demands and periodic drought periods water shortages can occur.

4. Impact Rating

Normal

Frequency	Legislation	Effect	Concern	Control	Total
3	2	2	2	2	12

Abnormal (Tap being left on)

Frequency	Legislation	Effect	Concern	Control	Total
2	2	2	2	2	10

Emergency (Major Water Leak-Rupture of Water System)

Frequency	Legislation	Effect	Concern	Control	Total
1	2	2	3	2	10

5. Operating Instructions: Emergency procedure for potential water leak - TBC

6. Comments: Opportunities to reduce the amount of water used across the three business units.

Risk: Significance = Medium

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9.8 No.8

1. Aspect Description:	Landscape Gardeners, Housekeeping and litter.
2. Associated Legislation:	Environmental Protection Act 1990 - We are obliged under the Environmental Protection Act 1990 to keep our sites free from litter.
3. Impact:	There are good safety and environmental reasons for maintaining high standards of housekeeping throughout our sites, both inside and outside of our buildings. An untidy site is not only a visual eyesore, but it may also indicate a lack of care. A tidy environment is also a safe environment.

4. Impact Rating

Normal

Frequency	Legislation	Effect	Concern	Control	Total
2	2	2	3	1	10

Abnormal (*Contractors Unable to Provide Service*)

Frequency	Legislation	Effect	Concern	Control	Total
1	2	1	1	1	5

Emergency (*Drains blocked*)

Frequency	Legislation	Effect	Concern	Control	Total
1	2	3	1	1	8

5. Operating Instructions: Contracted cleaners carry out internal cleaning and are subject to contractor induction; there are no environmentally hazardous cleaning products used onsite.

Gardeners visit site as and when required for pruning of hedges. All waste is taken away by the contractor and no pesticides are used for weed killing.

6. Comments:

We believe it is important to enhance working conditions by setting out to create an attractive environment to the best of our ability.

Risk: **Significance = Low**

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9.9 No.9

<p>1. Aspect Description:</p>	<p>Company Cars - consume petrol or diesel and generate CO₂, SO₂, Nox, etc., use natural resources and cause atmospheric pollution, in particular adding to the greenhouse effect.</p>
<p>2. Associated Legislation:</p>	<p>No environmental legislation however the Health and Safety at Work Act 1974 and PUWER Regs need to be considered.</p>
<p>3. Impact:</p>	<p>Typical car is 1.8 litres engine capacity. Typical emissions would be 0.36kg CO₂ per mile. At 25,000 business miles per car per annum = 6 cars x 25,000 Miles= 150,000 tonnes x 0.36 = 54,000 = 5.4 tonnes CO₂ The scale of emissions depends on how well the cars are maintained and how well they are driven, as is tyre usage.</p>

4. Impact Rating:

Normal

Frequency	Legislation	Effect	Concern	Control	Total
3	2	3	1	1	10

Abnormal (Usage exceeds 25,000 miles per year)

Frequency	Legislation	Effect	Concern	Control	Total
3	2	3	2	2	12

Emergency (Faulty vehicle)

Frequency	Legislation	Effect	Concern	Control	Total
1	2	2	2	1	8

5. Operating Instructions: Good car and vehicle maintenance should be instigated alongside Driving Awareness Programmes. Also to reduce the risk of spills we will be introducing Spill Kits, training in the use of the spill kits and Procedures within the Business Units.

6. Comments: Future projects should include environmental management of company cars.

ENVIRONMENTAL TARGETS - Carbon footprint reduction:

- We will measure our carbon footprint by the end of 2009.
- We will reduce our overall carbon footprint by the end of 2012.

Risk: **Significance = Medium**

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9.10 No.10

1. Aspect Description:	Fire - can release noxious smoke and particulates, which will spread to the neighbourhood. Firemen's water can become contaminated with substances released by the fire and combustion products and can enter site drains, which might be overwhelmed, leading to pollution of water courses.
2. Associated Legislation:	Clean Air Act 1993
3. Impact:	Apart from the danger to life and destruction of building and goods, a fire could pollute the atmosphere and neighbourhood.

4. Impact Rating

Normal (Fire Alarm System & Smoke Detectors working)

Frequency	Legislation	Effect	Concern	Control	Total
2	2	2	2	2	10

Abnormal (Failure of fire alarm system and smoke detectors)

Frequency	Legislation	Effect	Concern	Control	Total
1	2	3	3	2	11

Emergency (FIRE ON SITE)

Frequency	Legislation	Effect	Concern	Control	Total
1	2	4	4	2	13

5. **Operating Instructions:** Fire emergency procedure.

6 **Comments:** All the Fire extinguishers on site have been checked at least annually.

Risk: **Significance = Medium**

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9.11 No.11

1. Aspect Description:	Hazardous Waste Spillage
2. Associated Legislation:	The Hazardous Waste (England and Wales) Regulations 2005
3. Impact:	Hazardous Waste Spillage's must be cleaned up in accordance with the emergency procedure for spillage to reduce any pollution of land or water pathways

4. Impact Rating:

Normal

Frequency	Legislation	Effect	Concern	Control	Total
1	2	3	2	1	9

Abnormal (Containers full and not collected – nowhere to store on site)

Frequency	Legislation	Effect	Concern	Control	Total
2	2	3	3	2	11

Emergency (Major Spillage on site)

Frequency	Legislation	Effect	Concern	Control	Total
1	4	4	4	3	16

5. Operating Instructions: Emergency procedure for spillages is required.

6. Comments: Provisions have been made in the form of spill kits and spillage training to minimize any spillage impact.

Risk: **Significance = High**

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9.12 No.12

1. Aspect Description:	Control of Suppliers and sub-contractors
2. Associated Legislation:	None
3. Impact:	It is important that our suppliers and sub-contractors whose products, services or activities are likely to impact on the environment are themselves aware of what the consequence are.

4. Impact Rating:

Normal

Frequency	Legislation	Effect	Concern	Control	Total
1	2	3	2	1	9

Abnormal (Poor waste segregation/spillages)

Frequency	Legislation	Effect	Concern	Control	Total
1	2	3	3	2	11

Emergency (Fire on site caused by Hot Work)

Frequency	Legislation	Effect	Concern	Control	Total
1	2	4	4	3	14

5. Operating Instructions: Contractor Induction process.

6. Comments: Further work is required in this area.

Risk: **Significance = Medium**

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9.13 No.13

1. Aspect Description:	Air Conditioning
2. Associated Legislation:	Environment Protection Act 1990 Controls on ozone depleting substances 2002
3. Impact:	Part of the regulation states “an important new rule is that fixed equipment containing ozone depleting fluid charged greater than 3kg must be checked annually for leakage”.

4. Impact Rating

Normal

Frequency	Legislation	Effect	Concern	Control	Total
2	2	2	2	1	9

Abnormal (Air conditioning left on when not required)

Frequency	Legislation	Effect	Concern	Control	Total
1	2	2	3	2	10

Emergency (leak of ozone depleting substances)

Frequency	Legislation	Effect	Concern	Control	Total
1	2	3	3	2	11

5. Operating Instructions: Routine site maintenance controls the frequency of planned maintenance.

6. Comments: Further clarification of each of the site procedures is underway.

Risk: **Significance = Low**

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9.14 No.14

1. Aspect Description:	Compressed Air
2. Associated Legislation:	Pressure System Regulations 2005 Compressed Air Regulations 1996
3. Impact:	Contract engineers should carry out maintenance annually this will prevent leaks and reduce energy usage.

4. Impact Rating

Normal

Frequency	Legislation	Effect	Concern	Control	Total
3	2	2	2	1	10

Abnormal (*Compressed air leaks*)

Frequency	Legislation	Effect	Concern	Control	Total
1	2	3	3	2	11

Emergency (Major Compressor Failure or Damage)

Frequency	Legislation	Effect	Concern	Control	Total
1	2	3	3	2	11

5. Operating Instructions: Requirement for pressure systems to be safe - formal periodic inspections (undertaken by Contractor).

Staff Briefed and guidelines issued during training. Goggles supplied and must be used SAFE, SYSTEM OF WORK in Place.

6. Comments: Contractors carry out maintenance of the compressed air units on site once every six months Contracts and maintenance reports can be found on site.

Risk: **Significance = Medium**

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9.15 No.15

1. Aspect Description:	Oil
2. Associated Legislation:	Control of Pollution (Oil Storage) (England) Regulations 2001.
3. Impact:	Storage of over 200 litres of oil or more requires above regulations to be met.

4. Impact Rating:

Normal

Frequency	Legislation	Effect	Concern	Control	Total
1	3	3	3	2	12

Abnormal (*Repairs required following maintenance*)

Frequency	Legislation	Effect	Concern	Control	Total
1	3	3	3	1	11

Emergency (*Diesel leakage*)

Frequency	Legislation	Effect	Concern	Control	Total
1	3	3	3	2	12

5. Operating Instructions: Used for maintenance of machinery – to be reviewed and list to be collated of the different types.

6. Comments: Spillage material in place in the form of granules, further work required in this area. – Bunding and spillage training required.

Risk: **Significance = Medium**

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9.16 No.16

1. Aspect Description:	Noise Exposure to neighbours
2. Associated Legislation:	Noise Act 1996
3. Impact:	Noise Exposure to neighbours in the surrounding area - there are no Noise Limits set by the Local Authority.

4. Impact Rating

Normal

Frequency	Legislation	Effect	Concern	Control	Total
1	2	2	2	3	10

Abnormal (Greater Vehicle movements - increase in sound)

Frequency	Legislation	Effect	Concern	Control	Total
1	2	2	1	1	7

Emergency (Large Explosion on site)

Frequency	Legislation	Effect	Concern	Control	Total
1	2	3	3	1	11

5. Operating Instructions: No External Noise measurements taken.

6. Comments: Further investigation required for the sites in Oldham and Enfield as these sites are situated within an industrial estate. Also further investigation into Noise been permitted within the factory – (music) nuisance noise.

Risk: **Significance = Medium**

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9.17 No.17

1. Aspect Description:	Forklift Trucks
2. Associated Legislation:	PUWER & LOLER Regulation but no Environmental Legislation.
3. Impact:	The emissions of most interest in relation to forklift truck use is oxides of nitrogen (NOx) and oil leaks - The scale of fume emissions and any leaks depends on how well the Forklift truck Vehicles are maintained and how well they are driven, this accounts for tyre usage aswell.

4. Impact Rating

Normal

Frequency	Legislation	Effect	Concern	Control	Total
3	2	3	1	1	10

Abnormal (Increased usage of Forklift Truck)

Frequency	Legislation	Effect	Concern	Control	Total
2	2	3	3	1	11

Emergency (Faulty vehicles)

Frequency	Legislation	Effect	Concern	Control	Total
1	2	3	3	2	11

5. Operating Instructions: To reduce the risk of any oil spills – see 8.15 – No15 Oil.

6. Comments: Forklift Truck Procedures – Maintenance Daily Inspections and Insurance Inspections.

Risk: **Significance = Medium**

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9.18 No.18

1. Aspect Description:	Stacks from Paint Shop
2. Associated Legislation:	Environmental Protection Act 1990. Solvent Emissions Directive.
3. Impact:	Air pollution, both indoor and outdoor, is a significant cause of health problems. Urban and rural outdoor environments contain infections, allergens, irritants and chemical toxins that can reduce the quality of life and cause death.

4. Impact Rating

Normal

Frequency	Legislation	Effect	Concern	Control	Total
3	2	4	4	3	16

Abnormal (Increased usage of Solvent)

Frequency	Legislation	Effect	Concern	Control	Total
2	2	3	3	2	12

Emergency (Explosion)

Frequency	Legislation	Effect	Concern	Control	Total
2	2	4	4	2	14

5. Operating Instructions: The site is operating under the Solvent Emissions Directive (SED), this is due to the amount of products supplied and emitted out through the stacks from the paint spray booth. The main purpose of the SED is to prevent or reduce the direct and indirect effects of emissions of volatile organic compounds into the environment, by monitoring the amount of solvents used within the process. A detail of solvent usage is located with the Production Manager.

6. Comments: To be reviewed at a later date.

Risk: **Significance = High**

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10 Other Environmental Activities carried out within the Business Units

The following activities are other environmental aspects that have an impact on the organisation – these have not been assessed as some of these already contribute to some of the major impacts highlighted in the register.

Environmental Activity	Environmental Aspect	Environmental Impact
Use of IT equipment.	Disposal of electrical equipment. Energy Consumption.	Waste to landfill - Recycled or reused.
Discharge of water from toilets and canteen.	Water usage.	Add to strain on natural water resources. Environmental impact of treating sewage.
Refurbishment's, engineering, maintenance and project work.	Transport fuel use. Disposal of office furniture. Electricity and Gas use. Water usage.	Waste to landfill. Add to recycling waste streams. Add to amount of CO2 produced through generation of energy.
Road Gritting	Resource use. Transport fuel use.	Leaching of sodium and chloride salts into fresh water and ground water systems.
Office Cleaning	Water use. Chemical use. Energy consumption. Paper waste.	Chemicals to fresh water drainage system. Waste to landfill. Energy consumption.
Vending Machines	Resources use. Disposal of general waste.	Waste to landfill.

11 Responsibility/Ownership

- The Health Safety & Environmental Advisor will ensure that this procedure is reviewed and updated accordingly.
- All Supervisors and employees will be responsible for ensuring that this procedure is carried out.
- All Managers and Directors of all the business units via the Health and Safety Department will be responsible to ensure that the business meets the requirements of the ISO14001:2004 standard.

12 Definitions

- **Environmental Aspects** – *elements of an organisations activities or products or services that can interact with the environment.*
- **Environmental Impact** – *any change to the organisation, whether adverse or beneficial, wholly or partially resulting from an organisation's **environmental aspects**.*

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